

## 2.7: Students satisfaction survey

### 2.7.1: Students satisfaction survey on overall institution performance

To find out the rate of students satisfaction survey on the overall performance of the institution a questionnaire was designed (attached) & the feedback was collected online. Around 62% of students participated in this survey. It is found that 75% of students feel that their institution is a leader in providing dental education among other dental colleges for the reason. 87% student feels that they are privilege to become a student of IDS. It is good to see that 89% of students believe that their career is on the right track with their education from their institution. Also, it is found that 81% of students are agreed on the question which states that IDS allows you to grow with your full potential. It is also very satisfying to see that 82% of students feel satisfied with the growth of their personality of IDS. About 86% of students believe that the IDS community has put a positive impact on their academic & co-academic growth in IDS. 82% of students are found to agree when they were asked to recommend IDS to others.

In the next section, the questions were designed to know the satisfaction of the students on the quality of education at IDS. Under this section, the first one was to identify the students' satisfaction rate on faculty qualifications & competencies at IDS. About 84% of students agreed that faculty qualification & competency meet their expectations. However, about 16% of students have maintained that the faculty qualifications & competencies partially meet their expectations. This is a concern to the academic quality of the college. The college will do a root because analysis on this issue and the action will be taken as appropriate. It is found that about 79% of students have been told that the curriculum of the BDS program meets their expectations. But 18% have told the curriculum to meet partially to their expectation. This is again to be investigated by the college management. It is found that only 80% of students are agreed on the question that the practical component of the program meets their expectations. But 18% students have told the practical component of the program partially meet their expectation. This is also to be investigated by the

director academics & a remedial action plan will be initiated. Another question was asked the students regarding the scope of experiential learning (Problem Base Learning/Case Base Learning). It is found that 77% of students think that the experiential learning in the curriculum meets their expectations. But about 22% do not agree with that & told that this component partially meets their expectation. One of the important questions which were asked the students regarding the availability of teaching & learning resources/facilities in the college. It is found that only 78% of students have given their favorable comments on this & 21% are not in favor of this question. This is a very important finding& the college will initiate a committee to identify the cause of the decertification of the students. So far as the quality of teaching & learning method used by the teachers. It is found 83% of the students are satisfied with the pedagogy used by the teachers of the college. But 16% of students think that this criterion needs to be improved to meet their expectations.

So far as the assessment & evaluation method of the college is a concern, It is found that about 80% students have told this meet their expectation. But 18% have told the assessment evaluation methods to meet their expectation partially. Are very interesting findings come from the question which was based on the students' response on the community engagement opportunities in the college? It is found only 68% of students have told that this criterion meets their expectations whereas 21% & 11% of students told that the community engagement opportunities are given by the college to the students. Only partially meet their expectation or not at all meet their expectation. This response of the students needs to be discussed at the IQAC meeting & appropriate actions will be taken. Another important finding is regarding the scope of co-curricular & extracurricular activities in the college. The result shows that only 49% of students are despondence this question favorable but, 31% students told that this criterion does not meet at all their expectation. Again 21% believe that these criteria partially meet their expectation. This is a very important finding which needs to be discussed in the IQAC meeting & the remedial action to be initiated.

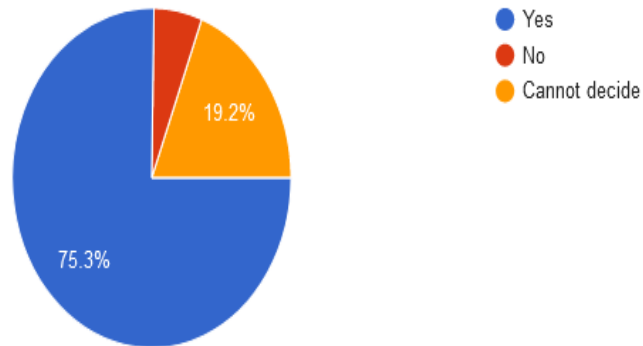
About 74% of students were found that they are satisfied with the mentorship program of the college. But again 14% told that they are partially certified and 11% reported that they are not at all satisfied with the mentorship program. This

issue needs a root cause analysis by the IQAC. Extremely positively response has been received by the students regarding the discipline of the college. About 92% of students are agreed that the discipline of the college is of top standard. So far as the grievances/complaints handling system of the college is concerned, about 78% of students have given their favorable response towards the complaints handling system of the college. However, 20% are not very satisfied with the performance of this system of the college and 4% are found dissatisfied. It has been revealed that 88% of students like the behavior of the faculty & staff were as the rest 12% responded that they are partially certified with the overall behavior of faculty & staff. So far as the safety & security system of the campus. It has been identified that 92% of students are happy with these criteria

## ANALYSIS OF RESULTS OF STUDENTS OVERALL SATISFACTION ON THE PERFORMANCE OF THE INSTITUTE

Do you feel IDS is a leader in providing Dental Education among other Dental colleges in the region?

287 responses

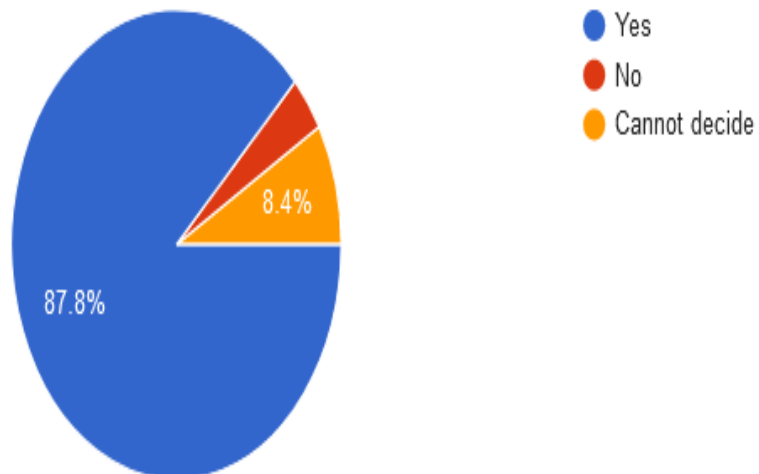


01

02

Do you feel privileged to become a student of IDS?

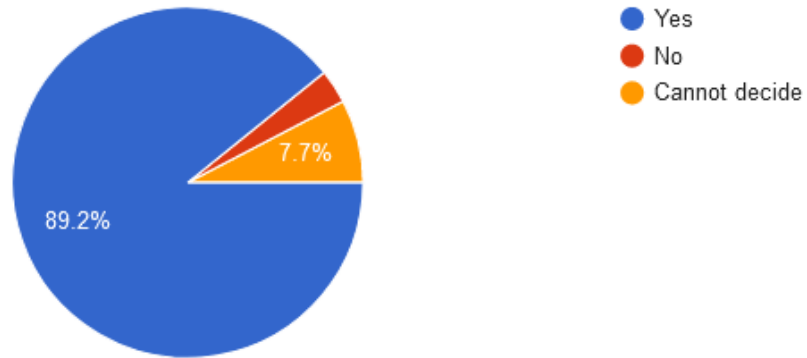
287 responses



03

Do you believe your career is on the right track with education from IDS?

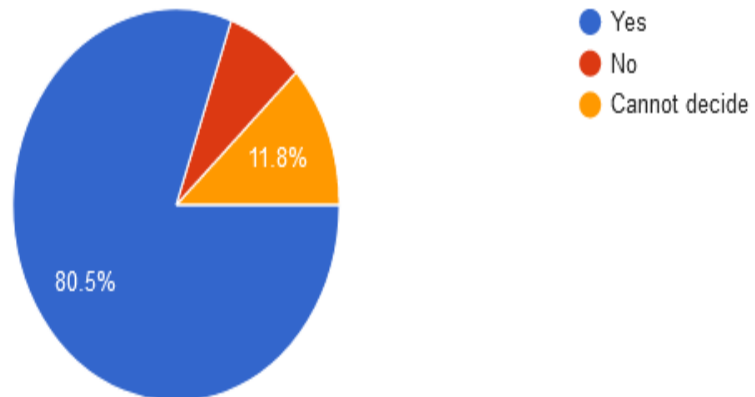
287 responses



04

Does IDS allow you to grow with your full potential?

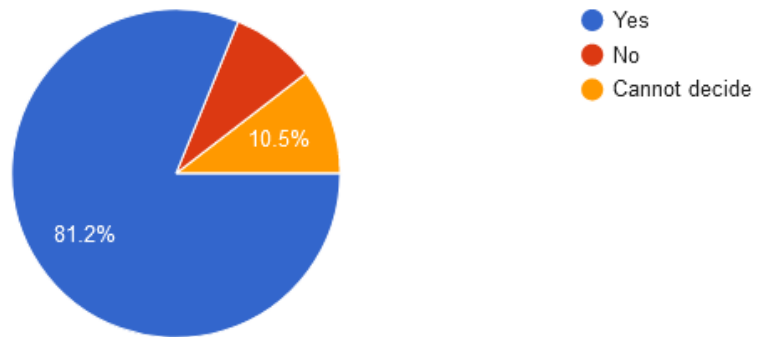
287 responses



05

Are you satisfied with the growth of your personality at IDS?

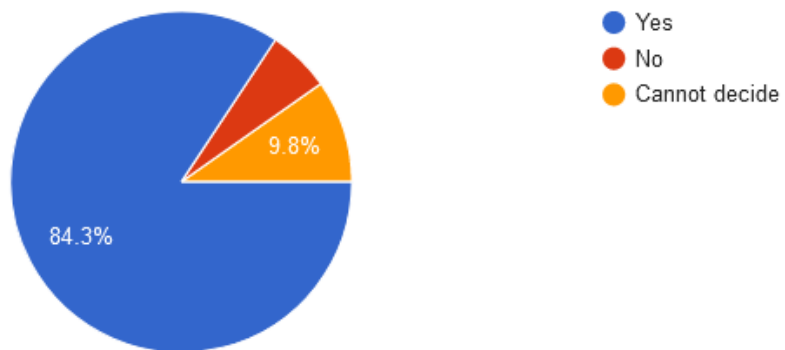
287 responses



06

Does the IDS community put a positive impact on you?

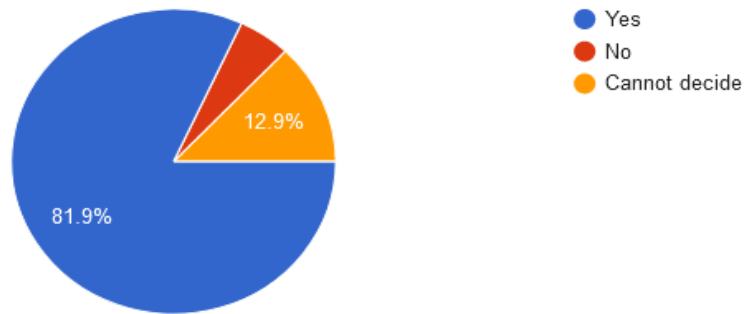
287 responses



07

Would you like to recommend IDS to others?

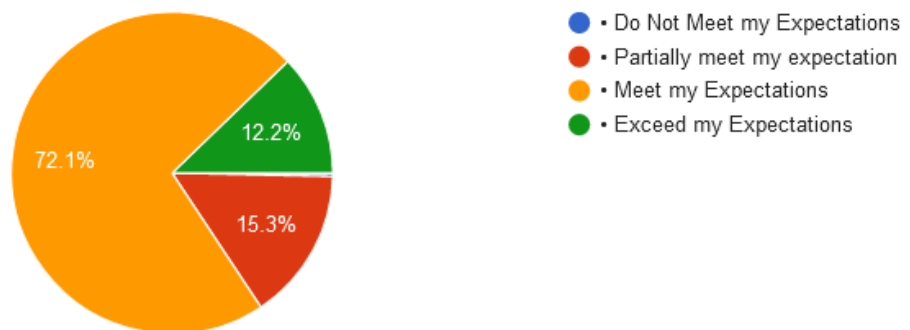
287 responses



08

Faculty qualifications and competencies

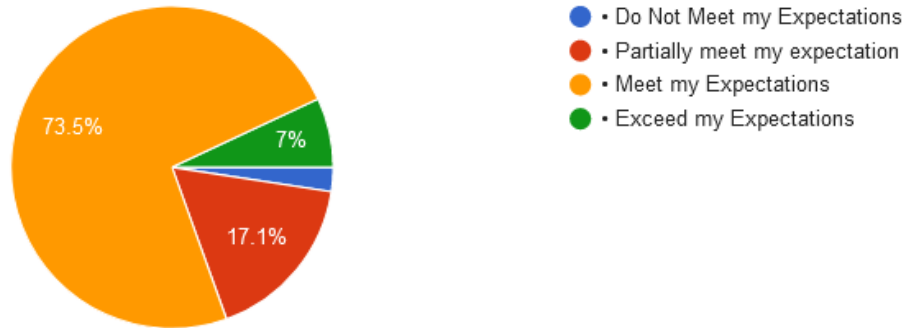
287 responses



09

### Academic standards (Curriculum)

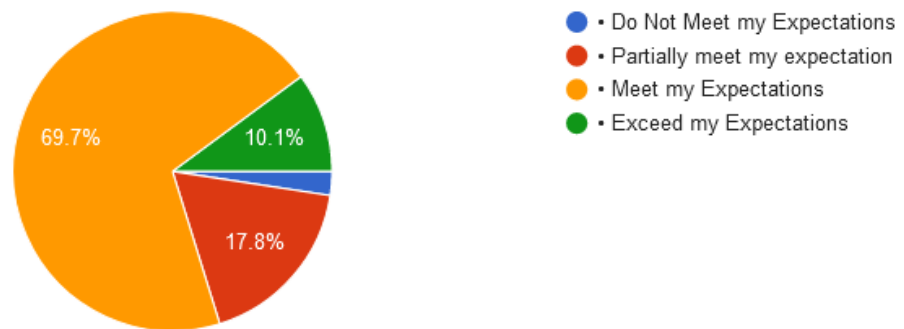
287 responses



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### Practical components of the program

287 responses

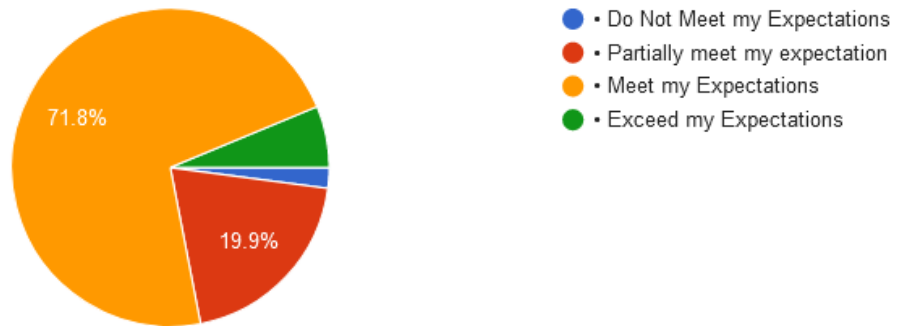




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### Experiential learning (PBL/CBL)

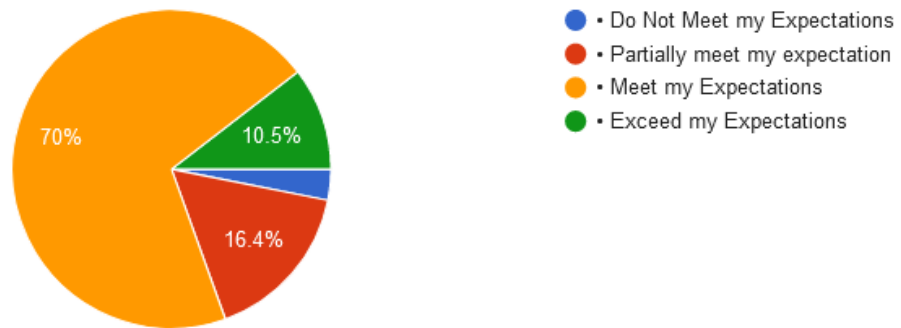
287 responses



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### Teaching & Learning resources/facilities (Classrooms / Labs / Library / E-Learning etc.)

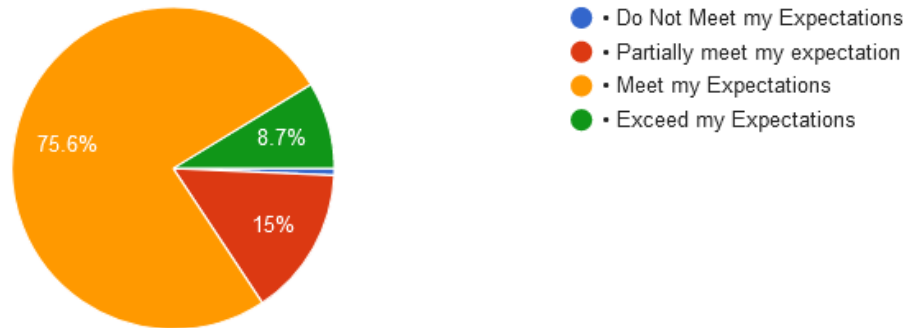
287 responses



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### Pedagogy(Teaching and Learning Method)

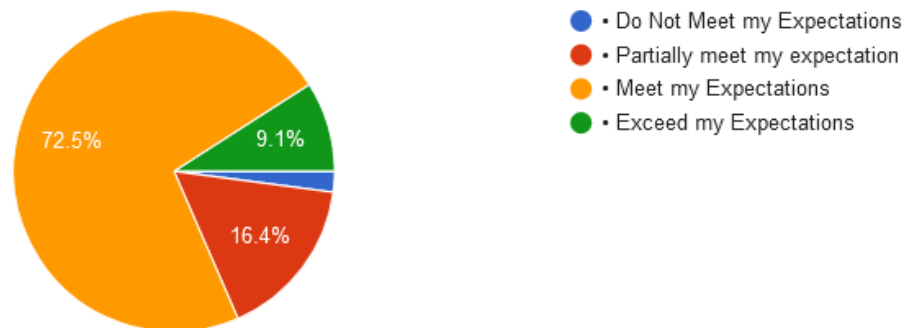
287 responses



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### Assessment and evaluation methods

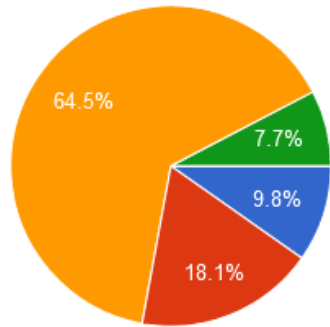
287 responses



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### Community engagement opportunities

287 responses

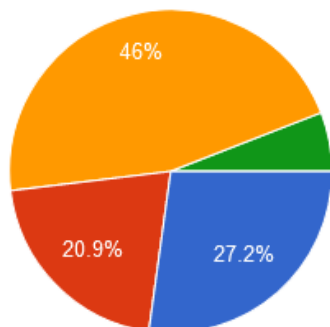


- Do Not Meet my Expectations
- Partially meet my expectation
- Meet my Expectations
- Exceed my Expectations

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### Co-curricular / extracurricular activities

287 responses

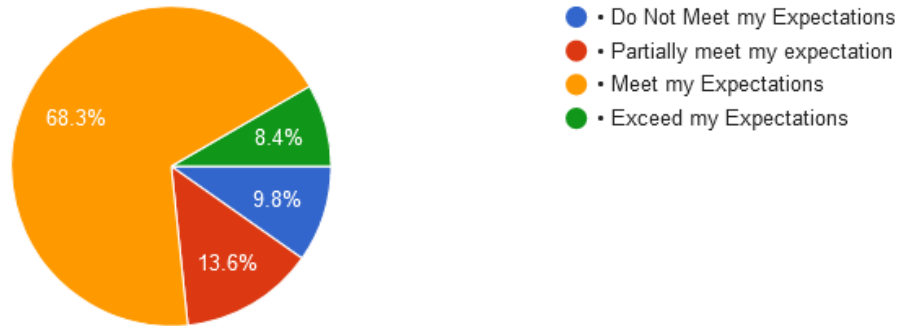


- Do Not Meet my Expectations
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### Mentorship program

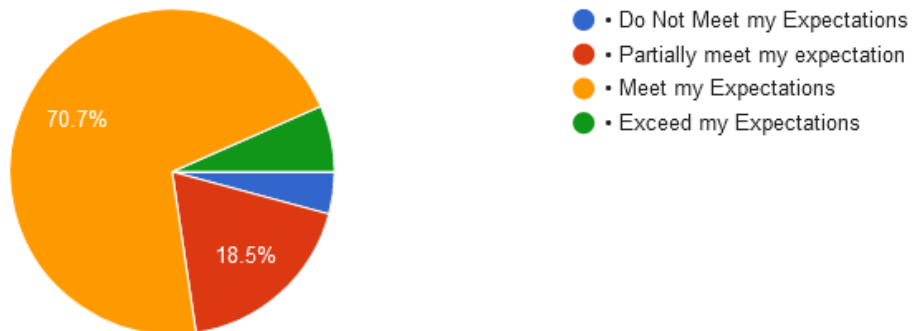
287 responses



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### Grievances/complaints handling system

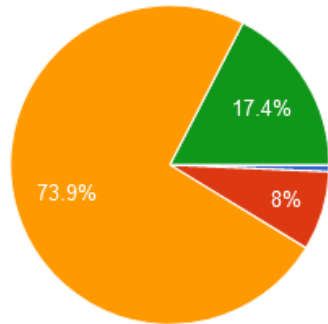
287 responses



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### The discipline of the college

287 responses

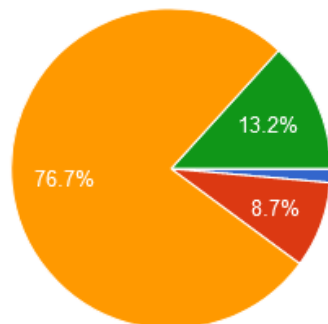


- Do Not Meet my Expectations
- Partially meet my expectation
- Meet my Expectations
- Exceed my Expectations

20

### Overall Behaviour of Faculty and staff

287 responses

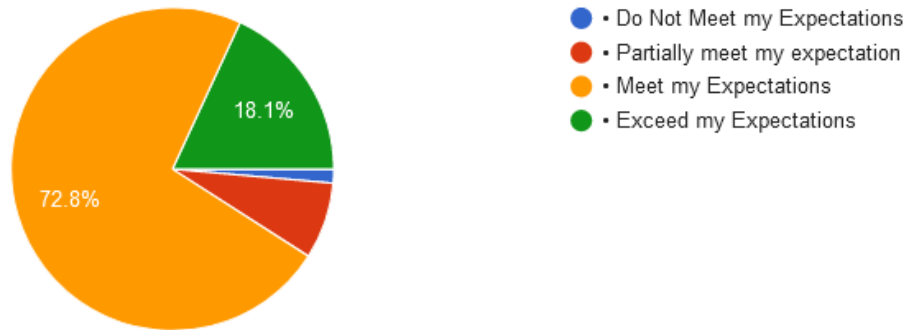


- Do Not Meet my Expectations
- Partially meet my expectation
- Meet my Expectations
- Exceed my Expectations

21

### Safety and security of the students

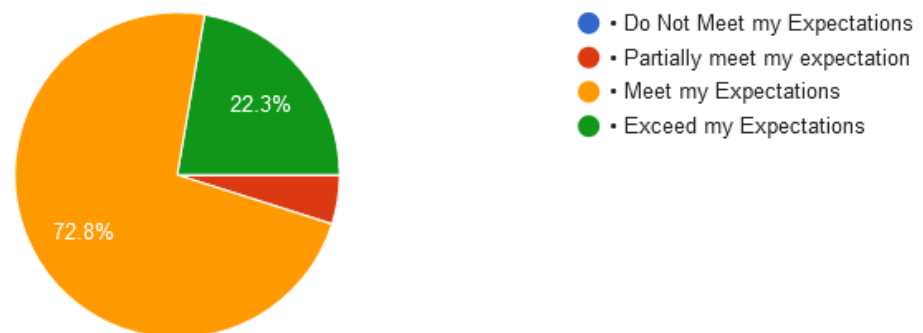
287 responses



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### Cleanliness of the campus

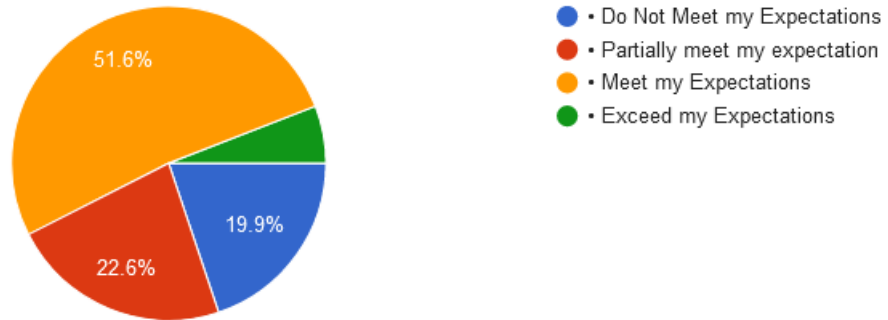
287 responses



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### Canteen and Refreshment facilities

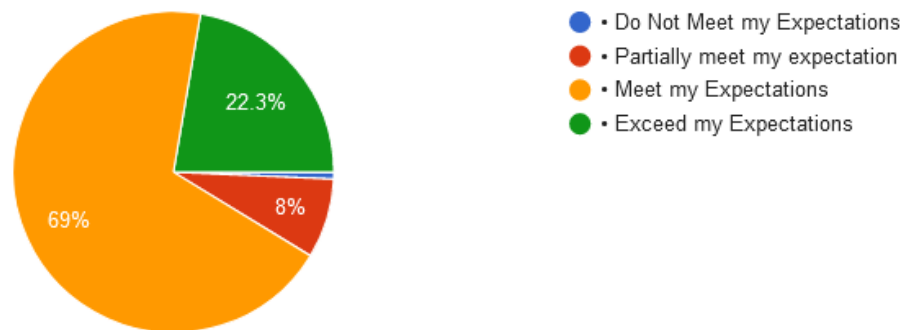
287 responses



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### The greenery of the campus

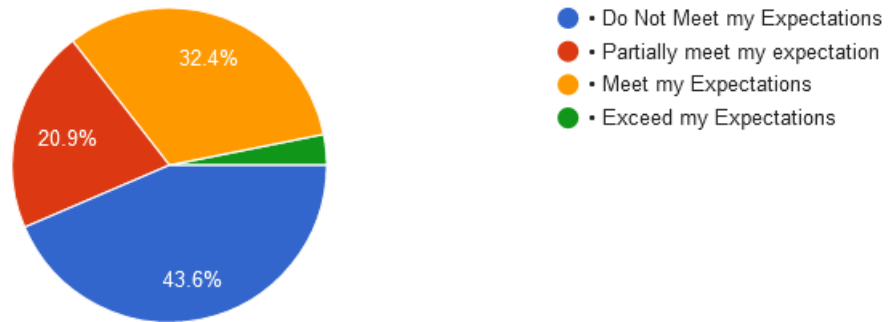
287 responses



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### Wifi and Internet speed on the campus

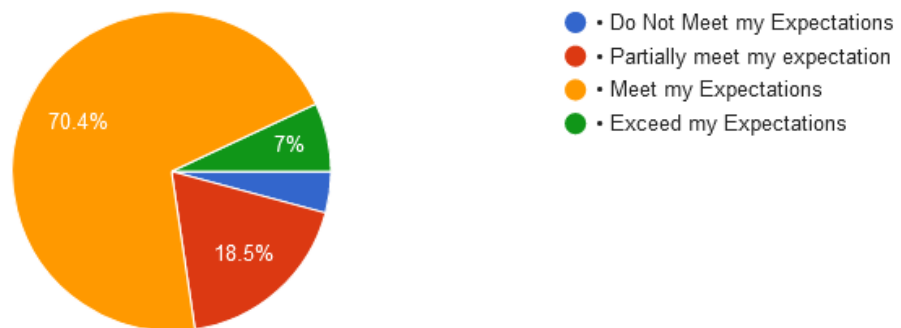
287 responses



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### IDS' overall contribution to the development of my skills & competencies

287 responses

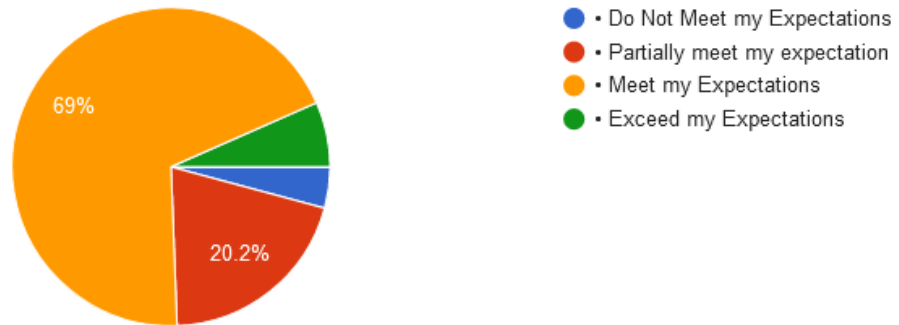




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### Use of ICT in teaching

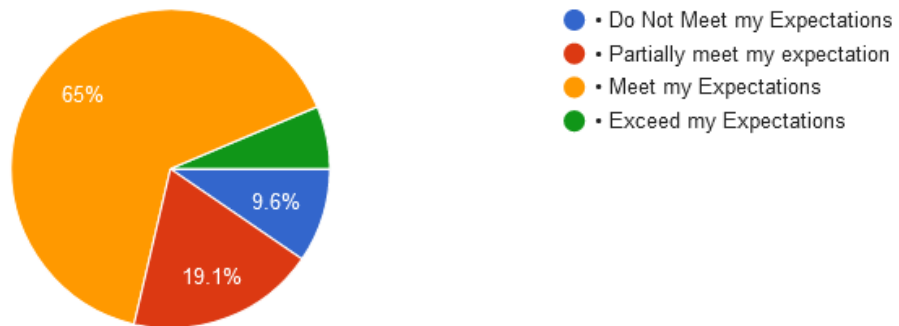
287 responses



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### My life in the hostel(Students' residing in the hostel need to answer)

157 responses



## 8. What do you like most about IDS?

- Discipline
- Cleanliness
- Campus
- Cleanliness
- Everything
- Staff
- Teaching
- Academic standards and teaching
- Teachers
- staff
- Everything
- Safe environment, teaching, and discipline
- Teaching staff
- Faculty
- Infrastructure
- Discipline maintained and series of test and viva which prepare us for finals
- Faculty
- Teaching methods
- Security system
- Faculties and greenery
- The faculty
- Discipline and better practical knowledge
- Environment
- The way of teaching
- E-learning
- Practical work and highly qualified teaching staff.
- Its discipline and the teaching methods
- Academically oriented staff members
- Good infrastructure. Well qualified faculty and staff members.
- Almost everything
- Safe environment, teaching, and discipline among students as well as staff.
- The staff and campus
- Discipline
- Education
- Faculty and ambiance
- thing
- I'm t sure, some of the faculty is great and teach great things
- The atmosphere of the college
- Academic Teaching
- Education, Faculty
- excellent faculty, infrastructure, regular practical sessions
- Students get adequate time and equipment for practicals
- academics

- friendly atmosphere and attitude of teachers towards students and the way they teach them
- Good
- Quality of education.
- I believe in helping people and this course helps me to do that
- Practical work
- clean and green campus
- Dedicated teaching staff
- Disciplinary Actions
- Hard-work of the faculty
- The dedication of teachers to make us understand the concepts so that we don't suffer later.
- Campus and its maintenance.
- Its whole is a place where I feel like achieving my dream
- Cleanliness and discipline
- faculty
- Environment of college
- The campus
- The atmosphere around full of greenery which makes us feel refreshed and energetic each morning.
- The atmosphere
- The campus is beautiful and has a great infrastructure.
- Teaching way
- campus and infrastructure
- Infrastructure
- Labs are good
- Location and environment
- harmony among teachers and students
- Good Private Dental College in State
- Proper examination conduction, daily vivas, and discussions
- The efforts staff puts in
- Discipline of college
- The way of teaching and cleanliness
- Practical sessions
- There is a proper balance between theoretical and practical portions.
- Ambiance
- Encouraging and helpful faculty
- Safety and security of its staff and students
- Campus and faculty
- Location
- Always try to motivate students
- Campus area
- Everything is good
- The cleanliness of the campus and the respected qualified staff

- Good Institution with competent teachers
- Practical labs
- Greenery
- Practical
- Every single thing, be it the Staff, college campus, quality of education, or the essence of professionalism.
- It has some very good doctors
- Staff members
- The ambiance and the cleanliness of the campus.
- The infrastructure
- Safety of students on the campus
- They have got the best staff
- Good teaching faculty
- Atmosphere